

## Domestic Abuse Pathway Plan

Anyone experiencing domestic abuse can approach the Housing Options Team for assistance and to make a homeless application. If it is not safe for you to remain in your current area you can approach any local authority in the country - you do not need to have a local connection.

A full assessment of your housing and support needs will be completed and a personalised housing plan will be created giving you advice on your housing rights and explain your housing options. If you have nowhere safe to go the Council should offer you emergency interim accommodation while they assess your application and try to find other accommodation to relieve your homelessness.

Housing Options/Homeless Teams work in partnership with domestic abuse support agencies, NSDAS, the Police, MARAC and Adult and Children Services to prevent and relieve homelessness

### Contact Details

#### The Police

In an emergency, please dial 999

#### Housing Services

01372 732000 / [housing@epsom-ewell.gov.uk](mailto:housing@epsom-ewell.gov.uk)

#### North Surrey Domestic Abuse Service

01932 260690, email: [nsdas@caew.org.uk](mailto:nsdas@caew.org.uk) or visit their website:

[www.nsdas.org.uk](http://www.nsdas.org.uk)

#### National Domestic Abuse Helpline

(24 hours- women only) 0808 2000 247

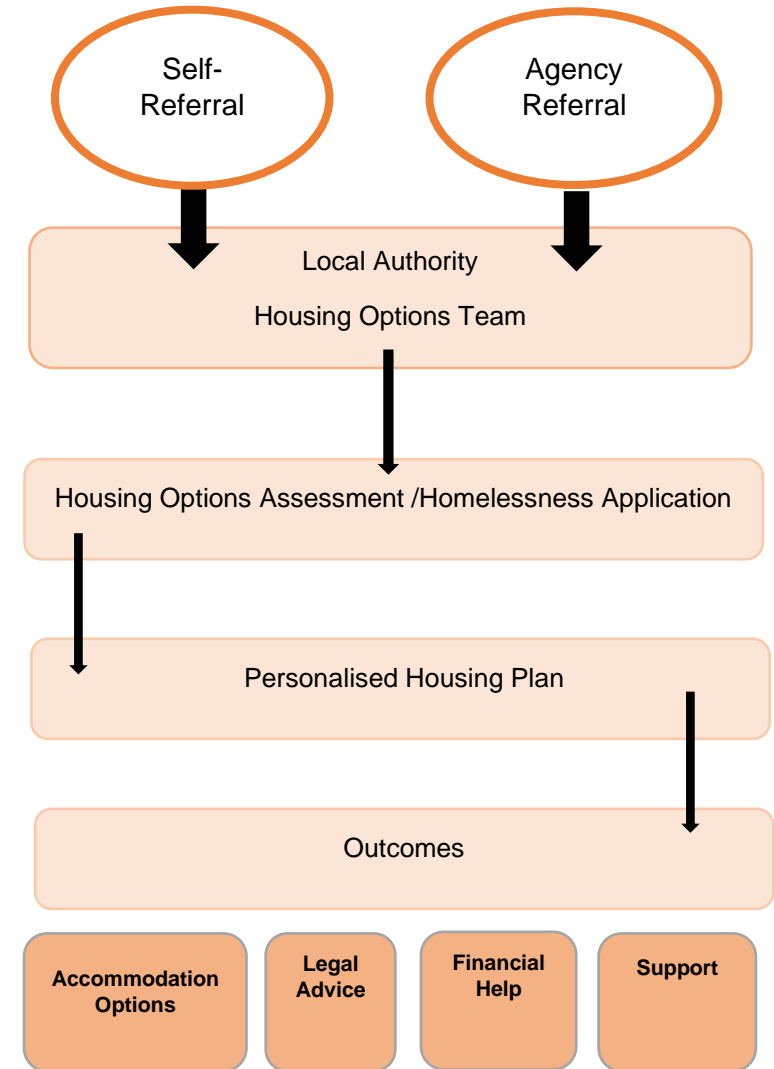
[www.nationaldomesticviolencehelpline.org.uk](http://www.nationaldomesticviolencehelpline.org.uk)

#### Women's Aid

0808 2000 247 [www.womensaid.org.uk](http://www.womensaid.org.uk)

**Men's Advice Line** 0808 801 0327

[www.mensadvice.org.uk](http://www.mensadvice.org.uk)



# Domestic Abuse Pathway Plan

	Referral	Assessment	Personal Housing Plan	Outcomes
Activities	<p>A person experiencing domestic abuse and as a result is homeless or threatened with homelessness will either self-refer or be referred through a partner agency to Housing Options Service</p>	<p><b>Housing Options Assessment /Homelessness Application</b></p> <p>Housing Options Officer will undertake a full housing options assessment of the person’s housing and support needs. A personalised housing plan will then be drawn up confirming any advice given, how the Council will assist and what the customer may need to do to help themselves. Housing Services will complete their homeless investigations as required.</p>	<p>The Personalised Housing Plan will set out the actions or tasks to be taken by you and the Council, so you can either remain in your current accommodation or find alternative accommodation.</p> <div style="border: 1px solid orange; border-radius: 15px; padding: 10px; margin: 10px auto; width: 80%;"> <p style="text-align: center;">Accommodation Options</p> <p style="text-align: center;">Legal Advice</p> <p style="text-align: center;">Financial Help</p> <p style="text-align: center;">Signpost and referrals to any relevant support agencies</p> </div>	<div style="border: 1px solid gray; border-radius: 15px; padding: 10px; margin-bottom: 10px;"> <p style="text-align: center;"><b>Accommodation Options</b></p> <ul style="list-style-type: none"> <li>• Interim/Temporary Accommodation</li> <li>• Refuge Placement</li> <li>• Sanctuary Scheme</li> <li>• Private Rented Accommodation/ Rent Deposit Scheme</li> <li>• Family &amp; Friends</li> <li>• Mutual Exchange/Reciprocal</li> <li>• Surrey DA Mobility Scheme</li> </ul> </div> <div style="border: 1px solid gray; border-radius: 15px; padding: 10px; margin-bottom: 10px; text-align: center;"> <p>Parashoot Floating Support Service</p> </div> <div style="border: 1px solid gray; border-radius: 15px; padding: 10px; margin-bottom: 10px;"> <p style="text-align: center;"><b>Independent Legal Advice</b></p> <ul style="list-style-type: none"> <li>• Legal advice on your housing rights</li> <li>• Injunctions &amp; Non-molestation Order</li> <li>• Occupation Orders</li> </ul> </div> <div style="border: 1px solid gray; border-radius: 15px; padding: 10px;"> <p style="text-align: center;"><b>Financial Help</b></p> <ul style="list-style-type: none"> <li>• Housing Benefit &amp; Universal Credit</li> <li>• Surrey Crisis Scheme</li> <li>• Epsom Food Bank</li> <li>• The Besom/ Stripey Stork</li> </ul> </div>
Who is Involved	<div style="border: 1px solid gray; border-radius: 15px; padding: 10px;"> <ul style="list-style-type: none"> <li>• North Surrey Domestic Abuse Service (NSDAS)</li> <li>• Duty to Refer/ALERT</li> <li>• Police/ MARAC</li> <li>• Victim Support</li> <li>• Refugee</li> <li>• Children Services</li> <li>• Duty to Refer</li> <li>• Family Support Teams</li> <li>• Health Visitors</li> <li>• GP’s</li> <li>• CAB/ Voluntary sector</li> </ul> </div>	<div style="border: 1px solid gray; border-radius: 15px; padding: 10px;"> <ul style="list-style-type: none"> <li>• Housing Options Team</li> <li>• North Surrey Domestic Abuse Service</li> <li>• Police/ MARAC</li> <li>• Children Services</li> <li>• Family Support Teams</li> <li>• Health Visitors</li> <li>• GP’s</li> <li>• Other partner agencies as appropriate</li> </ul> </div>	<div style="border: 1px solid gray; border-radius: 15px; padding: 10px;"> <ul style="list-style-type: none"> <li>• Housing Options Team</li> <li>• Rent Deposit Officer</li> <li>• Tenancy Management Officer</li> <li>• DWP/ETHOS</li> <li>• North Surrey Domestic Abuse Service (NSDAS)</li> <li>• Police/ MARAC</li> <li>• Victim Support</li> <li>• Refugee</li> <li>• Law Centre/ Shelter</li> <li>• CAB/ Voluntary sector</li> <li>• Parashoot</li> </ul> </div>	<div style="border: 1px solid gray; border-radius: 15px; padding: 10px;"> <p style="text-align: center;"><b>Support</b></p> <ul style="list-style-type: none"> <li>• North Surrey Domestic Abuse Service</li> <li>• Women Aid</li> <li>• National Domestic Abuse Helpline</li> <li>• National LGBT Domestic Abuse helpline</li> <li>• Men’s advice Line</li> <li>• Mankind</li> <li>• Police/ MARAC/Victim Support</li> <li>• CAB/ Voluntary sector</li> </ul> </div>