

Mental Health Pathway Plan

The Housing Options available for single clients experiencing mental ill-health depend on how stable their health is at the point they need housing help and their willingness to engage. The complexity and challenges around mental ill-health mean different clients need different solutions.

Surrey has in place a County Mental Health and Housing Protocol to be followed where a client is in hospital. This enables Housing Services to engage with those at risk of homelessness at the earliest opportunity and means Housing Officers can visit wards, meet clients, attend ward round meetings and are involved in hospital discharge meetings and Care Plan Approaches. This joint multi-agency approach has helped planned discharges for clients who were at risk of homelessness.

Housing Options Team will work collaboratively with internal and external partners to try to secure alternative accommodation for people with mental health needs i.e. mediation to return home, advice on social housing, private rented accommodation or supported accommodation. The team also refer customers to agencies where any unmet support needs have been identified.

People assisted by the Council into supported accommodation are prioritised for moved-on accommodation on the Housing Needs Register and those placed outside of the borough due to lack of local availability will retain their local connection on the register.

Contact Details

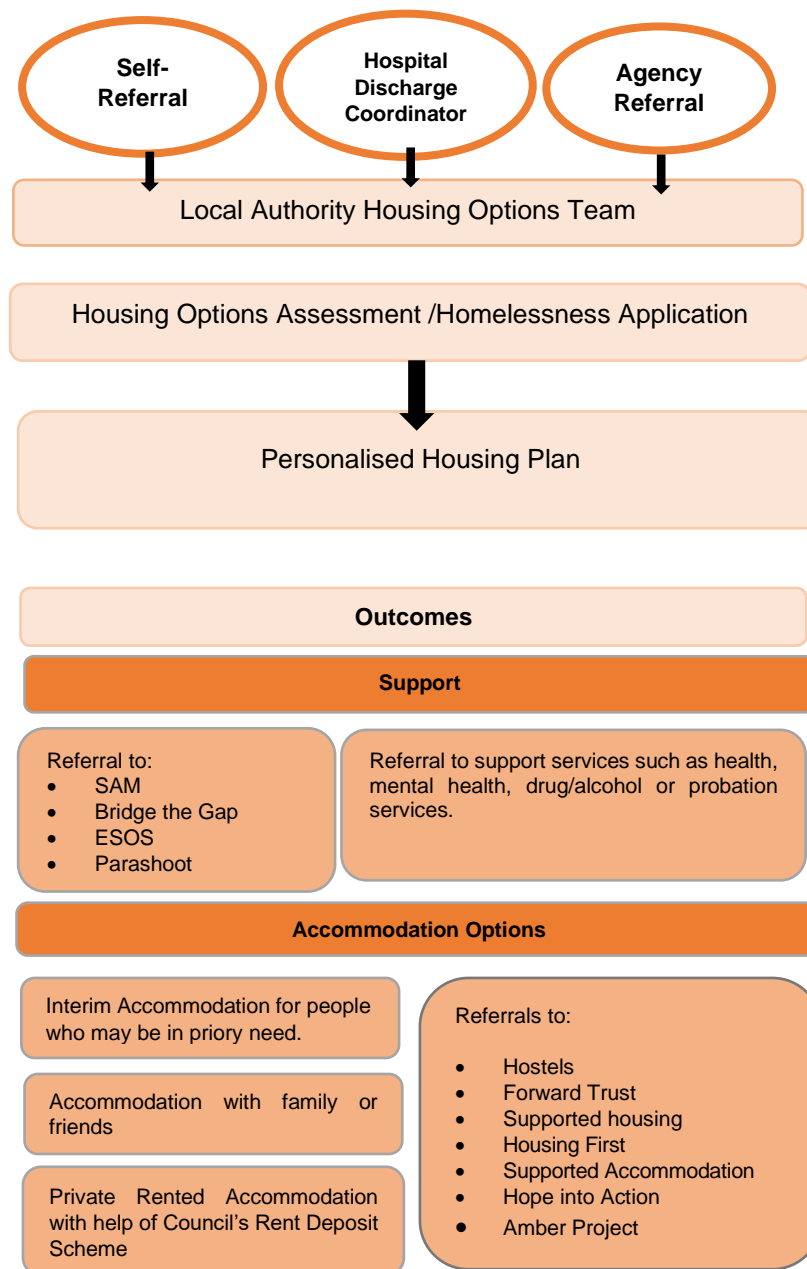
Housing Services

01372 732000 / housing@epsom-ewell.gov.uk

Duty to Refer

dutytorefer@epsom-ewell.gov.uk

ALERT



Mental Health Pathway Plan

	Referral	Assessments	Personal Housing Plan (PHP)	Outcomes
Activities	<p>A person who is homeless or threatened with homelessness may self-refer or be referred through another statutory service or advice agency.</p>	<p>Housing Options Assessment /Homelessness Application</p> <p>Housing Options Officer will undertake a full housing options assessment of the person's housing and support needs. A personalised housing plan will then be drawn up confirming any advice given, how the Council will assist and what the customer may need to do to help themselves. Housing Services will complete their homeless investigations as required.</p> <p>Assessment will be made to establish if there is a reason to believe whether the person is in priority need.</p>	<p>The Personalised Housing Plan will set out the actions or tasks to be taken by you and the Council, so you can either remain in your current accommodation or find alternative accommodation.</p>	<p>Interim Accommodation for people who may be in priority need.</p> <p>Accommodation with family or friends</p> <p>Referrals to:</p> <ul style="list-style-type: none"> • Hostels • Forward Trust • Supported housing • Housing First Accommodation • Hope into Action • Amber Project <p>Help to find private rented accommodation with the Council's Rent Deposit Scheme.</p> <p>Parashoot Floating Support Service</p> <p>Referral to support services such as health, mental health, drug/alcohol or probation services.</p> <p>For those with multiple and complex needs referral to Surrey Adults Matter (SAM) & Bridge the Gap</p> <p>Person to be supported to complete Housing Needs Register application to be considered for social housing in the future.</p>
Who is Involved	<ul style="list-style-type: none"> • Self-Referral • Duty to Refer/ ALERT • Hospital Discharge Co-ordinators • CMHRS • Adult Social Care • DWP • Churches/Faith groups • CAB/Voluntary sector 	<ul style="list-style-type: none"> • Homeless Person • Housing Options Team • Relevant Support agencies 	<ul style="list-style-type: none"> • Homeless Person • Housing Options Team/Rent Deposit Officer/ Housing Needs Team • ESOS • Hospital Discharge Co-ordinators/ CMHRS/ Adult Social Care • SAM/Bridge the Gap • Forward Trust/Amber/Hope into Action/ Support Accommodation Providers • DWP/ ETHOS • Mental Health/Drug & Alcohol/ Probation services • Parashoot Floating Support Service 	