

Pathway Plan for Rough Sleepers

The Council's vision to end rough sleeping in the borough adopts the four core principles of the Governments Rough Sleeping Strategy; Prevention (understanding the issues that lead to rough sleeping and providing timely support for those at risk), Intervention (helping those already sleeping rough with swift support tailored to their individual circumstances), Recovery (supporting people in finding a new home and rebuilding their lives) and Systems Support to embed change and monitor progress. Ending rough sleeping means preventing it wherever possible and, where it cannot be prevented, making it a rare, brief, and non-recurrent experience.

Our approach includes identifying people earlier and intervening quickly to offer everyone a route off the streets. We will work with partners to further develop and increase the range of short and long term supported housing solutions available for rough sleepers, including exploring the Housing First model. We will continue to work closely with eSOS to provide assertive outreach support for new and entrenched rough sleepers and those at risk of rough sleeping.

East Surrey Outreach Service (eSOS) works with people sleeping rough and those at risk of becoming homeless across four district councils in the east Surrey area.

As both an outreach and preventative service, eSOS helps people to escape the streets and provides support to people in danger of losing their home, or those who are living in precarious situations such as sofa surfing, helping them to find more secure accommodation.

The service covers the Council areas of Epsom & Ewell, Tandridge, Reigate & Banstead, and Mole Valley.

Contact Details

Housing Services

01372 732000 / housing@epsom-ewell.gov.uk

Duty to Refer

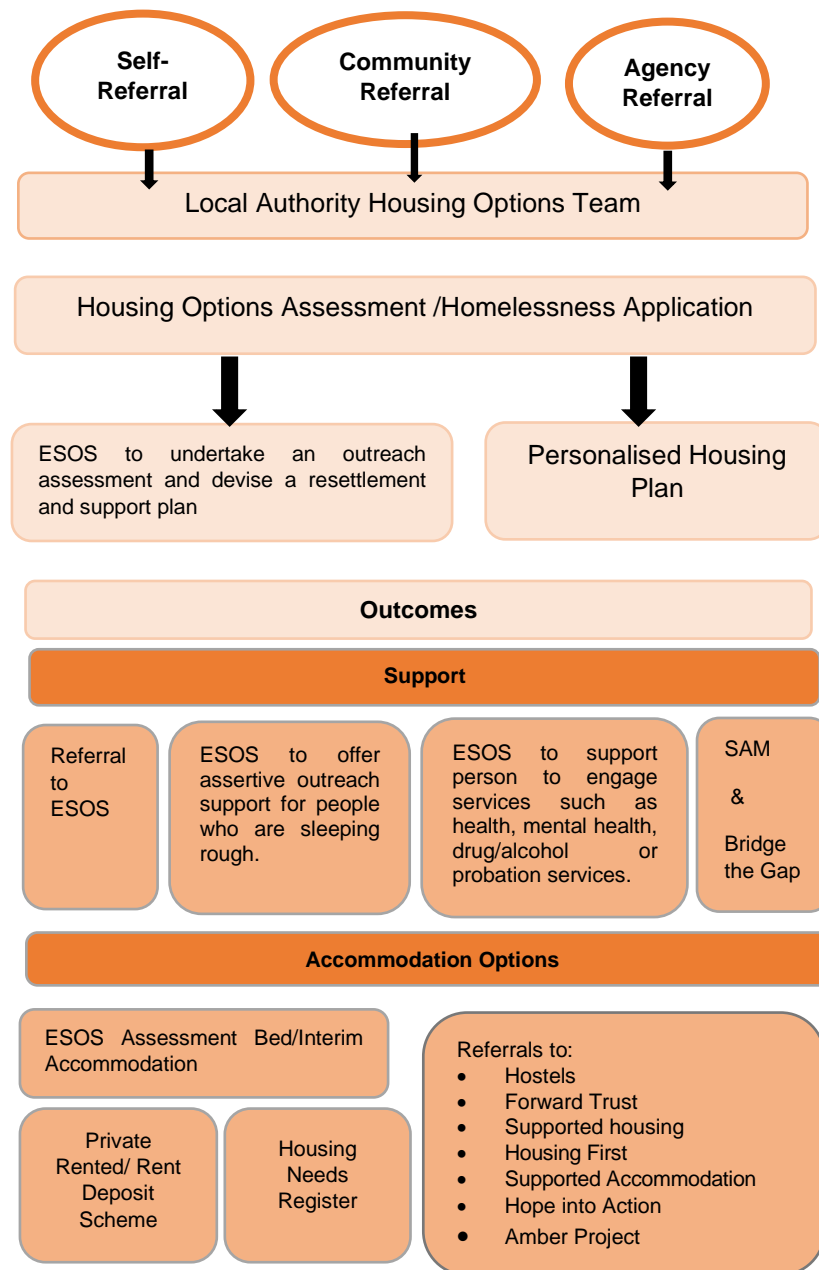
dutytorefer@epsom-ewell.gov.uk

ALERT - <https://live.housingjigsaw.co.uk/alert/duty-to-refer>

East Surrey Outreach Service (eSOS)

07436 273614 or email esos@thamesreach.org.uk

StreetLink - www.streetlink.org.uk/



Pathway Plan for Rough Sleepers

	Referral	Assessments	Personal Housing Plan (PHP)	Outcomes
Activities	<p>A person is homeless and rough sleeping will either self-refer or be referred through a partner agency to Housing Options Service</p>	<p>Housing Options Assessment /Homelessness Application</p> <p>Housing Options Officer will undertake a full housing options assessment of the person's housing and support needs. A personalised housing plan will then be drawn up confirming any advice given, how the Council will assist and what the customer may need to do to help themselves. Housing Services will complete their homeless investigations as required.</p> <p>Assessment will be made to establish if there is a reason to believe whether the person is in priority need.</p> <p>ESOS to undertake an outreach assessment and devise a resettlement and support plan</p>	<p>The Personalised Housing Plan will set out the actions or tasks to be taken by you and the Council to help find alternative accommodation</p>	<p>Referral to ESOS</p> <p>ESOS to offer assertive outreach support for people who are sleeping rough.</p> <p>ESOS Assessment bed placement /Interim Accommodation</p> <p>ESOS to support person to engage services such as health, mental health, drug/alcohol or probation services.</p> <p>For those with multiple and complex needs referral to Surrey Adults Matter (SAM) & Bridge the Gap.</p> <p>Referrals to:</p> <ul style="list-style-type: none"> • Hostels • Forward Trust • Supported housing • Housing First Accommodation • Hope into Action • Amber Project <p>Help to find private rented accommodation through Council's Rent Deposit Scheme</p> <p>Person to be supported to complete Housing Needs Register application to be considered for social housing in the future.</p>
Who is Involved	<ul style="list-style-type: none"> • Self-Referral • Duty to Refer /ALERT • ESOS • Streetlink • DWP • Street Care Teams • Rangers • Enforcement Team • Members of the Public • Churches/Faith groups • Food bank 	<ul style="list-style-type: none"> • Homeless Person • Housing Options Team • ESOS 	<ul style="list-style-type: none"> • Homeless Person • Housing Options Team /Housing Needs Team/ Rent Deposit Officer • ESOS • Parashoot • SAM/Bridge the Gap • Forward Trust/Amber/Hope into Action/ • Support Accommodation Providers • DWP/ETHOS • Mental Health/Drug & Alcohol/ Probation services 	